Product Description

Product Bulletin:	February 12, 2020	**Expected General Availability:**	February 14, 2020
Product:	42Gears SureMDM	**Expected Public Announcement:**	N/A

42GEARS MOBILITY SOFTWARE
MDM for Small and Midsize Business

OVERVIEW

Datalogic is pleased to announce the release of a new Mobile Device Management (MDM) solution targeted at Small & Midsize Business: SureMDM by 42Gears. SureMDM is a software solution that allows you to deploy, manage, and secure your mobile devices all from an easy-to-use, central console.

42Gears is a leading Enterprise Mobility Solutions provider. They offer a complete solution for unified end point management, featuring SureMDM and their new 'Things Management'. 42Gears also offers a complete lockdown (kiosk) suite of tools including SureFox and SureLock that have been featured on Datalogic devices for many years.

This new addition to our Mobile software portfolio reinforces the relationship Datalogic has had with 42Gears for over a decade and now provides our customers with an innovative management solution for not only their mobile devices, but now also for handheld scanners, fixed scanners, printers, etc.

SUREMDM

SureMDM is our most economical device management solution, allowing us to position SureMDM as the ideal solution for small to mid-size companies who are looking for an efficient, full-featured, yet affordable MDM.

SureMDM offers both a Cloud subscription option as well as the more traditional "on premise" version for those customers that prefer to manage their software in-house.
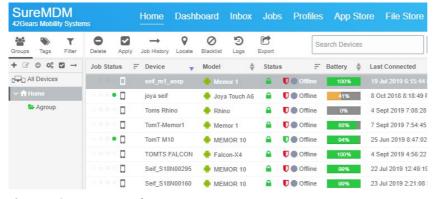

Figure 1: SureMDM console

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FEATURES AND BENEFITS

PRODUCT FEATURES	BENEFITS FOR CUSTOMER
Mobile application & OS management	Remotely push and update apps on devices. Silently install and grant application permissions. Over-the-air firmware updates.
Centralized device management	All your device information and management at your fingerprints from a user-friendly dashboard (SureMDM console).
Easy mass-provisioning	SureMDM supports all of the Android Enterprise enrollment methods i.e. Zero-Touch, QR Code Enrollment, NFC Bump.
OEMConfig support	Leverages the new Android Enterprise standard for configuring mobile devices.
Enterprise App Store	SureMDM integrates an Enterprise App Store to allow users to install approved apps without using Google Playstore
AI voice assistant	AI chatbot allows hands-free operation of SureMDM by voice
Location tracking	Real time location tracking of mobile devices.
Geo, Network and Time Fence	Create and auto-apply policies based on location, network and time.
Remote troubleshooting & lock/wipe	View and control devices. Browse device files and folders. Remotely lock, reboot, or wipe devices
Analytics and custom reports	Generate custom reports. Analyze device behavior for proactive management.
SureFox and SureLock full licenses included	A SureMDM license includes both a SureLock & SureFox full license so that the customer doesn't have to buy those separately.

SUPPORTED DEVICES

SureMDM supports our Datalogic Android Mobile Computers. The list includes:

- Memor 20
- Memor 10
- Memor 1
- Joya Touch
- Skorpio X4
- Falcon X4

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THINGS MANAGEMENT

Traditionally, device management has been limited to only those devices with a full operating system such as mobile or desktop devices running Android, iOS, Windows and Linux. 42Gears has now just launched a framework that allows you to manage also "not so smart" endpoints through their "Things Management".

Things Management is an add-on to the SureMDM license, and allows basic management for IoT devices (e.g. printers, handheld scanners, fixed scanners, cradles/docks, etc.).

SURELOCK

Datalogic customers have also asked for the possibility to buy the 'full' SureLock license when the Datalogic standard license is not enough (note: all Datalogic Android devices include a free "standard" license of 42Gears SureLock and SureFox). We are now announcing a standalone 'full' SureLock license per below (for most customers a full version of SureFox is not required).

SureLock transforms Datalogic devices into dedicated-purpose devices. It locks down devices so that users can only access pre-approved applications, features, and settings. SureLock ensures customer devices are only used for their intended business purpose.

Note that this full SureLock Full license allows an unlimited number of whitelisted apps, as opposed to the Datalogic standard license which limits users to only 2 whitelisted apps.

PRODUCT INFORMATION

PART NUMBER	DESCRIPTION	AVAILABILITY
ZS42MDMSUBS	SureMDM Premium monthly cloud subscription (includes support)	February 14, 2020
94ACC0299	SureMDM Premium perpetual on-premise license (includes 1st year support)	February 14, 2020
ZS42MDMMTC	SureMDM annual support (for the perpetual license)	February 14, 2020
ZS42THINGSSUBS	Things Management monthly cloud subscription	February 14, 2020
94ACC0301	Things Management Perpetual on premise license	February 14, 2020
ZS42THINGSMTC	Things Management annual support (for perpetual license)	February 14, 2020
94ACC0300	SureLock Full Perpetual License (includes 1st year support)	February 14, 2020
ZS42SLMTC	SureLock Annual Support	February 14, 2020

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REMEMBER WHEN ORDERING

When placing an order for 42Gears products, please remember to include end user information (company name, physical address, email of contact to send license activation codes). This information is needed by 42Gears to process the order and deliver the license activation codes to the end customer. Also, if the order is an add-on or renewal for an existing license key, please include the original order license activation code(s).

SUPPORT

42Gears will provide direct support to Datalogic customers for these products. For pre-sales support, 42Gears has local resources that are readily available. For post sales support, 42Gears offers 24/7 tech support that can be reached via one of these methods:

- Worldwide Sales Phone: +1 424 284 2574
- Tech support email: techsuppot@42gears.com
- Community forum: https://community.42gears.com
- Live chat: https://www.42gears.com/ (bottom right hand corner)

GET MORE INFORMATION

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